

## **Share your experience of care at the Queen Elizabeth Hospital**

**Have you attended an appointment or spent time on a ward at the Queen Elizabeth Hospital King's Lynn (QEHD) since January 2020?**

The Queen Elizabeth Hospital NHS Trust is seeking the views of patients to help make improvements following their most recent visit from the Care Quality Commission (CQC).

The Trust is asking anyone who has been treated at the hospital since January 2020 to share their experience with Healthwatch Norfolk. This will help the hospital understand patients' views of the hospital's strengths and where they think services could improve.

Whatever your experience, we want to hear it. Good, bad or just as expected - your real life stories can help shape improvement measures implemented by the Trust.

Complete the outpatient survey here - <https://www.smartsurvey.co.uk/s/QEH-outpatient-feedback/>

Complete the inpatient survey here - <https://www.smartsurvey.co.uk/s/QEH-inpatient-feedback/>

Surveys will run for a period of six weeks, closing on Sunday 29<sup>th</sup> November.